

HOW WE UNDERTAKE YOUR ASSESSMENT

ENVISION YOUR ORGANIZATION'S TECHNOLOGY GOAL

Because your technology plan will become a detailed, written document that connects your organization's use of technology (current and future) to achieving your organization's mission, it is critical to begin any planning activity with your Mission Statement and Services. This Statement will be included in your Technology Plan that will act as a compass when moving forward with technology.

ASSESS INTERNAL PRACTICES

We will help you assess your organization's current internal policies and procedures in the areas of technology training, security and disaster recovery.

ASSESS YOUR CURRENT TECHNOLOGY

We will develop a complete picture of the technology needs required to meet your organization's technology goal through completion of your technology inventory, including all hardware and software currently in use throughout your organization.

SURVEY STAFF SKILLS

This process will identify which of your staff member may need training, and discover who can act as resources within your organization.

CREATE YOUR TECHNOLOGY PLAN

We will utilize the information gathered during the envisioning and assessment process to design the technology plan that will take your organization from its current operating reality to your technology goals. Your technology plan will address the following needs

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IDENTIFY IMMEDIATE (CRITICAL) NEEDS

Your immediate technology needs will be addressed by priority. Critical needs are classified as situations that severely hamper or prevent the execution of activities key to your organization.

IMPLEMENT A SCHEDULED MAINTENANCE PROGRAM

Scheduled maintenance should be a part of an organization's technology plan. At a minimum, regular maintenance, when performed properly, will maintain service pack levels and critical updates on all equipment, and ensure that hardware and data fault-tolerance procedures are being properly maintained. A good maintenance program will also include remote network monitoring, providing economical 24x7x365 real-time analysis of all your critical devices and service

RECOMMEND EFFICIENCY IMPROVEMENTS/COST-REDUCING STRATEGIES

As we work to develop your technology plan, we will be able to suggest cost-saving strategies and recommend changes to current infrastructure that will also result in improved efficiency.

PRIORITIZE TECHNOLOGY IMPROVEMENT PHASES

We will schedule implementation of your technology into phases tailored to meet your organization's forecasting and budgetary requirements, starting with your highest priorities.

EVALUATE AND REVISE

Your technology plan will be evaluated and revised throughout each phase of implementation, in order to insure the successful achievement of your technology goals

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REVIEW HARDWARE FAULT-TOLERANCE STRATEGY (SERVERS AND MISSION-CRITICAL WORKSTATIONS AND DEVICES)

By ensuring that all servers and other mission-critical appliances are hardware fault-tolerant, we can significantly minimize downtime and remediation costs when a failure occurs. For example, when properly implemented, server hard disk fault-tolerance can allow the resumption of normal server operation within a matter of minutes, should a hard disk fail.

DEVELOP A DISASTER RECOVERY PLAN

It's never too early to address disaster recovery. We will help you develop a comprehensive disaster recovery plan that you can implement immediately, to get your organization up and running as quickly as possible, in the event of a disaster, service interruption or catastrophic failure to your environment.

PREPARE END-OF-LIFE EQUIPMENT UPGRADE/REPLACEMENT PLAN

In many cases, replacing aging equipment actually helps reduce cost. It is more economical to replace aging workstations than to continue to upgrade or maintain them, when actual physical labour cost are recognized, along with the cost of replacement parts.

IMPLEMENT CHANGE

We will successfully implement each phase of your technology plan in order for you to achieve your technology goals

REVIEW DATA FAULT-TOLERANCE STRATEGY (BACKUP, ANTI-VIRUS SYSTEM/ANTI-SPAM, CRITICAL UPDATES, POWER CONDITIONING)

Numerous factors have the ability to corrupt your critical data. Viruses, spyware, and other unforeseen cases such as unstable or "dirty" power conditions have all been shown to corrupt systems and critical data. We will review your current strategies and make recommendations to insure the integrity of your data, as well as the ability to restore data in event of corruption or disaster